

IMPORTANT COMMUNIQUE



Coronavirus (COVID-19) Update

Globalisation, or the physical and the increasingly digital integration of world economies, has been beneficial to the world but it entails systemic risks, such as the accelerated spread of contagious diseases. The World Health Organisation officially declared the COVID-19 outbreak a pandemic on 11 March 2020.

According to official reports, the virus has been slow to reach Africa and so far, only 12 African countries have reported the existence of the COVID-19 on their territories.

As of the date of this writing, **NO** cases of the COVID-19 have been reported in Mauritius. However, the authorities have taken a number of proactive measures* including the following:

- Effective as from 20H00 GMT Monday 16 March 2020 and applicable until 30 March 2020, any foreign national having resided in or with a history of travel to and from **Reunion Island** in the last 14 days will not be allowed entry or to transit in Mauritius (including Rodrigues Island);
- Effective as from 20H00 GMT on Wednesday 18 March 2020 and applicable until 1 April 2020, any foreign national having resided in or with a history of travel to and from, any member state(s) of the **European Union, United Kingdom, Ireland and Switzerland** within the last 14 days, will not be allowed entry or to transit in Mauritius;
- Mauritian nationals, residents, their spouse and children falling under the categories in paragraph 1 and 2, will be allowed entry in Mauritius and will be placed in quarantine;
- Until further notice, travel bans (inbound and outbound) have also been imposed on certain other countries which so far include: **China, Republic of Korea, Italy and the Islamic Republic of Iran**;
- Both incoming and outgoing passengers are undergoing health screening checks at the airport;
- Passengers displaying symptoms are being subject to more thorough examinations and when required, are being kept in quarantine or isolation at designated centres.

* The above measures are constantly being reviewed and assessed by the Government of Mauritius and our valued clients are advised to consult with their travel agents prior to planning their forthcoming trips to Mauritius.

ITL v/s COVID-19

Our management team is devoting a lot of its time and resources to ensure that our business operations remain unaffected as far as possible. Given the rapidly evolving nature of the pandemic crisis, our business continuity plan is continuously being reviewed and adjusted to factor in new considerations and contingencies.

Our main areas of focus are:

Work-From-Home (WFH): Currently, all our key employees have WFH facilities which have been tried and tested for a number of years already. We are now working on providing all our employees with the same facilities and the necessary arrangements are being made in relation to the procurement of the additional equipment. We would like to highlight that our WFH facilities comply with our data privacy and data security protocols.

Our People: We hope to ensure continuity by identifying and assigning an alternate person for each of our key personnel. Our employees are being discouraged from pursuing any non-essential overseas travel and any employee displaying flu symptoms is being requested to stay at home and seek medical advice, if required. Above all, we are trying our very best to manage the growing fears and anxiety of our people through constant reminders of the basic precautionary measures that limit the transmission of the virus such as frequent hand washing and social distancing.

Suppliers: We are working with our 3rd party suppliers to ensure that they will be adhering to their forthcoming delivery and equipment servicing commitments.

On-site meeting: Understandably, we are keeping on-site meetings to a minimum and prioritizing video/telephone conference calls. However essential meetings can still be arranged subject to the provision of adequate notice.

Office hygiene: Our offices are being sanitized on a more frequent basis. Alcohol-based hand sanitizers have also been placed throughout the office and all staff and visitors are continuously reminded to sanitize their hands at regular intervals.



Got a question?

Our utmost priority remains the safeguard of the health of our employees, clients and local community and through the technological infrastructure that we already have in place and that we continue to build upon, we do not foresee any major impacts on our ability to meet any of your requests.

We will endeavor to keep our valued clients posted of the current situation in Mauritius, however should you have any queries or concerns, please do not hesitate to liaise with your usual contact person or reach out to us on info@intercontinentaltrust.com

Stay Safe!

For any additional information please contact us.

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